RETAILER RESOURCES

HELPING IGCS EVERY STEP OF THE WAY



- 1. FREE Wholesale and Retailer listing
- 2. **FREE** Training Certified Program Join thousands of IGC employees each year for our annual training program Jan 15 - May 31st.
- 3. **FREE** Billboard advertising We continue to expand our outdoor advertising - creating millions of impressions for new customers.
- 4. **FREE** Promotion of your event on our website (jeanine@provenwinners.com)
- 5. **FREE** Social Media promotion of your event/open house (jeanine@provenwinners.com)
- 6. **FREE** Gardener's Idea Books (you just pay the postage) (see page 279-280)
- 7. **FREE** Photo Library
- 8. **FREE** Event Support We'd love to help you coordinate an event with P. Allen Smith, Jamie Durie, Kerry Ann Mendez or a Proven Winners expert.
- 9. **FREE** POP Support Thousands of options to customize your garden center and help consumers shop.













Canadian Plant Sales WITH BOX/CHAIN STORES OF OUR **BUSINESS IS** WITH 1000'S OF IGCS*









An Easy Process

To start the iGarden certification process, simply go to www.provenwinners.com/professionals/igarden

WHAT IGARDEN CERTIFICATION MEANS FOR YOU

When your staff takes the time to become iGarden Certified, there are some real benefits for your garden center. Here's what you can expect.

Plant Expertise that Sells

The first and most obvious benefit is that you'll have a staff that is well trained in the characteristics, growth habits, care requirements, and new varieties of Proven Winners annuals, perennials, and shrubs. Your employees will know how to take full advantage of Proven Winners' merchandising and marketing support in ways that will not only increase sales of Proven Winners plants but can establish your garden center as the resource for local gardening expertise in your area.

Priority Listing on Our Website

Following certification, your garden center will automatically receive a priority listing on the Proven Winners website for those who visit our site from your local area. That results in great visibility for your garden center, since millions of customers visit our website every year.

You'll also be entitled to display the Proven Winners Certified Garden Center logo on your own website and at your garden center, so customers can easily identify your expertise with our plants. That expertise earns the trust of every customer, from the beginning gardener to the passionate enthusiast.

Use Our Resources – FREE

As a Proven Winners certified garden center, you will also have access to tools such as the Proven Winners Photo Library, newsletters, and other marketing updates. You'll be among the first to hear about new initiatives and will have the opportunity to be an active voice in the Proven Winners network.

Free Merchandise

Customers will want to find your certified staff members, so we'll send you a FREE reward of your choice for every certified employee. You can choose from a t-shirt, recognition pin, 50 customized business cards, or a \$6 credit per certified employee to be used at the Proven Winners store, redeemable for P.O.P. There's no better way to build and maintain the excitement of the coming season than kicking it off with Proven Winners iGarden training for you and your staff!



Certified Garden Centers can choose from this assortment of rewards per trained employee





\$6 P.O.P. credit



50 business cards

Recognition pin



Employee Certificate

* Represents North American propagator annual sales, excluding Walters Gardens and Spring Meadow Nursery.

HOW WE SUPPORT OUR INDEPENDENT RETAILERS

It takes more than great plants to move product. Here are five ways Proven Winners is supporting independent garden centers.

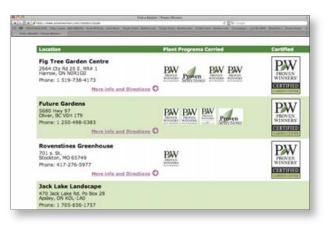
Free Staff Training

You know that having knowledgeable, trained staff boosts sales. Early each year, we provide an opportunity to help you train your staff on Proven Winners products through our Certified Retailer Program. This year, our training is focused on the most frequently asked questions our retailers say they are asked as well as on new products. Certification can be completed online in just an hour, time well spent to give your employees the confidence they'll need to sell, sell, sell!



Driving Customers to Your Store

Your garden center will receive a priority listing on our Retailer Locator once your staff becomes certified. Local retailers are consistently displayed in the left margin of our website for millions of visitors to see each year and are also searchable by distance. It is the retailers' responsibility to keep their information up to date. Please check your information online or by contacting Sandy at our main office: sandy@provenwinners.com or 1-815-895-1872.



Proven Package = Proven Sales

Research shows that our branded white container outsells generic containers 3:1. The Proven Winners container is pictured in all our advertising campaigns, creating 500 million impressions each year, and consumers expect to find this container when they come

to your store. The retailer is in charge here – if your grower does not currently grow in the Proven Package, ask for it by name. You know what your customers want: genuine Proven Winners branded product.





Move Product Faster with Proven Winners Displays

> Consumers come to your store looking for the Proven Winners branded products they have seen in advertisements, online, and through social media outlets. Create a destination space in your store for our products to save your customers time and hassle looking for what they came in to buy. Make sure it is signed well so customers know they are looking at genuine Proven Winners products.

A simple endcap featuring our 2016 National Spring Combination, Evening Breeze, would make a gorgeous display of bountiful color for Mother's Day and for Memorial Day try Summer Breeze. Then change the display out to showcase new varieties or merchandise by color, fragrance, or deer resistance. Staff this area with one of your Proven Winners Certified Employees who has been trained to know and move these products.

Dress Your Staff for Success Make your staff easy for customers to identify by dressing them for success. Our customized apparel makes it easy and affordable for you. All items are made from quality materials and are embroidered with the Proven Winners logo with options for custom embroidery of your own company's name or logo. Check our website for the

most up to date products available to order online, all with no minimum order and a turnaround time of just two weeks.



2015 Certified Canadian Garden Centres

Art Knapp - Kamloops Kamloons BC Art's Nursery Ltd. Surrey, BC Backyard By Design Garden Centre Ingersoll, ON Maple Ridge, BC Bloomers Brooks, AB Bloomin' Acres Greenhouses BMR Greenhouses & WaterGardens Leduc County, AB Botanix Azilda Greenhouses Sudbury, ON Buckerfields Salmon Arm . BC High Prairie, AB Christie's Gardens and Greenhouses Coal Trail Greenhouses Red Deer, AB Coast Builders RONA Madeira Park, BC Colour Paradise Greenhouse Ltd Wilmot, ON Country Lane Greenhouse Wyoming, ON Coville's Greenhouses Prescott, ON Daisies 'n Dirt Turner Valley, AB David Hunter Garden Centers -Vancouver, BC Broadway Sarnia, ON DeGroot's Nurseries Dooryard Greenhouse Florenceville-Bristol, NB Fig Tree Garden Centre Harrow, ON Floral Garden Creations Bentley, AB Future Gardens Oliver, BC Gemmell's Garden Centre Brockville, ON Glad Gardens Waterville, NS Granola Garden Centre Gunn, AB Green Valley Gardens Camrose, AB Greengate Garden Centres Ltd. Calgary, AB Grobe's Nursery & Garden Centre Breslau, ON Hanna Orchards Fam Market & Garden Centre Salmon Arm. BC High Mountain Farm Salmon Arm. BC Hillton Greenhouses Delburne, AB Homenook Farms (The Greenhouse) Orillia, ON Honeysuckle Garden Centre Burns Lake, BC K.P. Gardens Unity, SK Kentwood Gardens Dresden, ON Make It Green Garden Centre Stittsville, ON Sault Ste. Marie, ON New North Greenhouses Parkland Nurseries & Garden Red Deer, AB Center Ltd. Pat's Plants & Gardens Peggy D's Garden Centre Petal Place

Peter Knippel Nursery, Inc

Pratt's Lawn Care & Landscapes

Plainview Greenhouses

Purity Feed Company

Reds Garden Centre

Sipkens Nurseries

Sussex Co-op

Winderberry

Rivers Edge Greenhouse

Secord Crowe Greenhouse

St. Jacobs Country Garden

Sun Harvest Greenhouses

Sunnyside Greenhouses Ltd

The Country Basket Garden

Centre and Flower Boutique

Top Crop Nurseryland

Windsor Greenhouse Ltd

Tom's Eldon Landscaping Limited

Van Bakel Nursery & Greenhouse

Shamrock Greenhouse & Nursery

Shelmerdine Garden Center Ltd.

Bay Bulls, NL Rosetown, SK St Andrews, MB Gloucester, ON Beausejour, MB Bala, ON Kamloops, BC Merritt, BC Purity Feed Farm and Garden Centre Acton, ON Hudson Bay, SK Dauphin, MB Foam Lake, SK Headingley, MB Wyoming, ON Elmira, ON Glenburnie, ON Calgary, AB Susex, NB

> Niagara Falls, ON Stratford, ON Cranbrook, BC Queensville, ON Windermere, BC Abbotsford, BC



THE REAL TRUTH ABOUT WHAT CONSUMERS WANT

Do you really know what consumers want? Here's what the research shows.

MYTH: Shoppers already know exactly what they want to buy when they go to the garden center.

FACT: Research shows only 15% of customers know exactly what they want to buy. An overwhelming 85% of shoppers browse the store first and then decide what to buy, 69% of shoppers prefer talking to staff to get the information they need. Make sure your staff is certified!

ACTION: Educate your staff with the Certified Retailer program and use POP to create eye-catching displays.

MYTH: She wants to buy the same red geraniums every year.

FACT: Research shows women prefer a mix of new varieties and old favorites, not the same thing every year. But she has to gain confidence to try something new from your store by interacting with your knowledgeable staff and reading informative signage.

ACTION: Educate your staff with the Certified Retailer program, bring in some new varieties, and create displays with POP.

MYTH: She has a favorite color and always looks to buy that color.

FACT: While that may be true for a select group of women, most women prefer different colors in different seasons. For instance, she loves pink in spring, but prefers hotter colors in summer and richer earthy tones in fall. Retailers must change displays seasonally to attract repeat business.

ACTION: Use ColorWise® POP and change out end-caps for fresh displays.

MYTH: If her plants start to go bad, she will throw them out and buy new ones.

FACT: Some plants are seasonal and not meant to last. Those are typically pitched in favor of new ones. However, women are nurturers by nature. When most plants start to go downhill, they look for a way to bring them back to health, like feeding them with Proven Winners plant food.

ACTION: Order Proven Winners Plant Food and Potting Soil.

85% of customers decide what they will buy while in the store

69% of customers prefer to dialogue with a staff member











How Do Displays Influence Your Purchases?

- 39% Very likely to make an unplanned purchase from a store display
- **52%** Somewhat likely to make a purchase from a display if I like what I see
- **9%** Not likely to purchase from store displays

Eye-catching, idea-oriented displays that interrupt the normal flow of traffic are critical to boosting impulse sales. Project-oriented displays make for quick and easy purchases.





WHY DO YOU GARDEN?

36% To decorate my home.

32% To be outside and dig in the dirt.

11% To enjoy time with friends and neighbors.

21% Other

Garden decorators are very different kinds of shoppers than those who garden to connect with the earth. Ready-to-go combinations, garden accessories, and high quality garden gloves are a must-have to meet the expectations of these shoppers. This type of shopper may respond better to a female staffer who has some obvious design savvy.

Those who garden because they love taking in the great outdoors are more of the dirt under their fingernails kind of shoppers. They typically have a higher knowledge base and like to work with staffers who are knowledgeable about live goods. They will spend more time browsing through your plant area, reading labels, and stocking their carts full of soils, plants, and mulch.

How Your Staff Can Improve My Shopping Experience

- 1. Have more knowledge about the plants you are offering.
- 2. Be available if I need you. Don't ignore me.
- 3. Be more proactive in offering me help and listen to what I need.

By going through the Certified Retailer Training process, your staff will become more knowledgeable and confident in offering their help to customers.



Source: Home Garden Panel, Metrolina Greenhouses. 2014 year-long survey of 500 male and female consumers nationwide who had purchased live goods in the past 12 months.

MORE WAYS WE HELP GROW SALES

Consumers recognize Proven Winners because they see the brand on television and billboards, hear about it on the radio, and see it in magazines. You can reinforce the brand to the consumer – and increase your sales – by using our wide selection of colorful, professionally designed POP Our signs, benchcards, and banners fit any garden center and catch your customers' attention.

Proven Winners also provides a variety of merchandise that offers retailers strong cross-selling opportunities. Include our fertilizers, soil, WaterWise kits, and Gardener's Goods in your merchandising to attract additional sales.



Proven Winners Premium Potting Soil

Consumers trust the Proven Winners name, and offering premium potting soil that matches the brand gives them a choice they can feel confident about. Our potting soil contains a blend of grower-grade peat moss, composted bark, perlite, dolomite lime to buffer soil pH, and a professional wetting agent.



Proven Winners Gardener's Goods

Our line of all-natural skin care products is designed with the gardener in mind. Lotion, soaps, and healing balms in subtle scents will attract consumers and create a great complementary sales opportunity.







Proven Winners Plant Foods

Our premium plant food formulations provide the additional nitrogen Proven Winners varieties need to maximize their rates of growth and flower production. You can recommend them with confidence to your customers.





WaterWise® Tan Tubing



WaterWise® White Tubing

Gardeners are always looking for an easy, efficient solution for

WaterWise® Kit

the labor-intensive task of watering. WaterWise is that solution. This special kit contains everything a gardener needs to water up to 10 potted plants from a single faucet. Plus, the system allows the user to combine up to 3 kits in a single direction to run up to 90 feet and water 30 containers.



100' roll: case of 4 - \$83.00



100' roll; case of 4 - \$83.00



Gardening Success Package

When you order our Gardening Success Package — you will receive a FREE Kiosk. The program includes the following:

- 2 cases of Proven Winners Continous Release Plant Food (24 units)
- 3 cases of Proven Winners Water Soluble Plant Food (36 units)
- 1 case of Proven Winners WaterWise irrigation kits suited especially for container gardening (12 units)
- 1 case of 100' WaterWise tan tubing for customers needing some additional tubing (4 units)

Plant Food Kiosk only:

68" tall x 18" deep x 28" wide SKU: PW0180 Cost: \$85.00 delivered

Plant Food Kisok plus goods listed above:

SKU: PW0181

Cost: \$850.00 FOB via the Proven Winners website, or contact your local distributor or propagator for additional information, pricing and availability.



Weather-resistant pop-up display

21" x 60" SKU: PW0334 \$80.00



Tray Talker

8" x 3.5" SKU: PWTT0001 \$35.00 for 50 tray talkers

Order online at:

www.provenwinners.com/product/tray-talker

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POP SIGNAGE

A Necessary Step to Increased Sales and Higher Profits

We offer three POP kits made up of our most popular items to make ordering easy. Additionally, there are hundreds of a la carte POP options available https://www.provenwinners.com/catalog/point-purchase.

General POP Kit - \$200 (\$290 value)

KIT1001-G

Shipping cost: additional \$40

Kit contains:

We Proudly Sell Proven Winners Tag Poster (18" x 45") Pretty in Pink ColorWise Tag Poster (12" x 30") Purple Passion ColorWise Tag Poster (12" x 30") We Proudly Sell Proven Winners Benchtape (2 rolls – 4" x 100') Proven Winners Pricing Benchcards (11" x 7" – set of 10)

Proudly Grow Locally Benchcard (11" x 7")

Special Feature Tags and Stakes (set of 7)

100 Combination Idea Guides

50 Gardener's Idea Books



Annual POP Kit - \$150 (\$200 value)

KIT1001-A

Shipping cost: additional \$15

Kit contains:

10 Easiest Annuals Poster (16.5" x 23.5")

National Combination Tag Poster (12" x 30") Annuals for Sun Poster (18" x 18")

Annuals for Shade Poster (18" x 18")

We Proudly Sell Proven Winners Benchtape (4" x 100')

Special Feature Tags and Stakes (set of 7)

10 Annual Benchcards (to match Easiest Annuals poster) Proudly Grown Locally Benchcard (11" x 7")

Perennial POP Kit — \$130 (\$160 value)

KIT1001-P

Shipping cost: additional \$15

Kit contains:

8 Great Perennials Poster (16" x 23.5")

Perennials for Sun Poster (18" x 18")

Perennials for Shade Poster (18" x 18") We Proudly Sell Proven Winners Benchtape (4" x 100')

8 Perennial Variety Benchcards

(to match 8 Great Perennials poster)

Special Feature Tags and Stakes (set of 7)



We Proudly Sell Proven Winners

BEST-SELLING POP FOR 2016



Spring 2016 new variety benchcard sets -

Set of 44 Annuals -SKU: BC_NV2016A - \$140 Set of 16 Perennials -SKU: BC NV2016P - \$50 Set of 31 Flowering Shrubs -SKU: BCNV2016S - \$105



Top 30 best-selling annuals

Set of 30 benchcards – 11x7" SKU: BC TV2015A \$100.00 for set

Tag-shaped signs

New tag-shaped signs available in 2 sizes: 18x45" size - \$37.50 each or 12x30" size - \$30.50 each (When ordering 18x45" signs, use the DCT number; when ordering 12x30" signs, use the DCS number.) To view the entire line of tag-shaped signs, visit our online store.



18x45" size (set of 8) CWL001 \$285.00 for set

TRUE BLU

Tag-shaped ColorWise® signs



ColorWise® 11" x 7" benchcards – content matches the tag-shaped signs



Set of 8 benchcards CWB001 \$24.00 for set

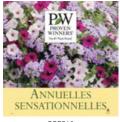
For your convenience, you now have the choice of printing our annual, perennial and shrub benchcards yourself directly from our website or ordering professionally printed benchcards online. FREE downloadable PDFs can be found at www.provenwinners.com/ catalog/point-purchase under the annual, perennial and shrub sections of our online catalog.

> Did You Know? Hundreds of our POP items are also available in French.

Shipping and handling charges are extra for all P.O.P. Prices, designs and availability are subject to change.

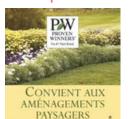
18x18" Proven Winners posters in French (also available in English) – \$24.50 each













SQP510 SQP529

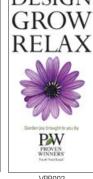
Planting Solutions Posters – 24x34" posters \$55.00 each



Vertical banners

2' X 5' Ultraflex blockout banner is printed with UV-resistant ink on two sides; 2" top and bottom rod pockets mean more options for hanging: \$75.00 each











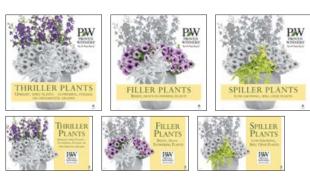


PW

VPB003

Thriller, Filler, Spiller signs and benchcards

SQP532



Thriller/Filler/Spiller 23x23" Posters (set of 3) – AS1001-23S \$75.50 for set Thriller/Filler/Spiller 18x18" Posters (set of 3) – AS1001-18S \$70.00 for set Thriller/Filler/Spiller Benchcard Set (set of 3) – AS1001-BC \$10.50 for set These signs and benchcards for also available for purchase individually

Benchtape – 4" x 100' roll, \$25.00 each







Special Feature Tags with Stakes: Set of 7 - \$10



DON'T HAVE TIME TO CREATE YOUR OWN BROCHURE?

Take advantage of our *Gardener's Idea Book* giveaway.

Each spring, hundreds of thousands of gardeners across North America anticipate the arrival of our Gardener's Idea Book and the inspiration, photos, and combination recipes that it brings. Make sure it reaches customers in your area in 2016 by taking advantage of our customized mailing offer.

We'll pay for the books, address them to your customers, and even include a customized promotional message for your garden center. All you have to do is provide an Excel file with a mailing list and pay the postage costs. To take advantage of this customized offer, a minimum of 500 customer addresses is required. To ensure delivery by your desired date, please provide address information six weeks in advance.

For more details on postage fees, custom printing costs, and quantity requirements, see the order form opposite. And for a list of annuals, perennials, and shrubs that will be featured in the 2016 Gardener's Idea Book. visit our website, so you can place your 2016 order with these popular varieties in mind.

We've Greatly Expanded Our Coverage Online



The Gardener's Idea Book is no longer just a 36-page printed book. We've moved way beyond and debuted the new Proven Beauty –

www.beauty.provenwinners.com – a microsite that greatly expands on the content featured in every spread of the Gardener's Idea Book. Designed with the design savvy nature lover in mind, this beautifully modern online resource offers project ideas, regionalized plant suggestions, and loads of new content for gardeners new and experienced.

If you follow Proven Winners on Facebook, Pinterest, Twitter and Instagram, you'll often see us posting content from Proven Beauty there. We want to be known as the place to turn to for gardening ideas and inspiration, and we're reaching all kinds of consumers across these social media platforms.

Looking to boost your garden center's image as a valuable resource for gardening information? Link to Proven Beauty, www.beauty.provenwinners.com, from your website. Let your employees know about the fun projects being shown there, then stock the products your customers will need to complete their new patio projects, plant combinations, and more.



2015 Gardener's Idea Book cover shown here. 2016 cover design – to be determined.



Shipping and handling charges are extra for all P.O.P.

GARDENER'S IDEA BOOK ORDER FORM

Get the 2016 *Gardener's Idea Book* for Your Customers – NOW. We'll provide the books; you just pay the postage.



Last year more than 600,000 gardeners found ideas, inspiration, and exceptional plants in the Proven Winners *Gardener's Idea Book*. Be sure the 2016 edition gets in your customers' hands by taking advantage of our customized mailing offer. We'll pay for the books, address them to your customers, and even include a customized promotional message for your garden center. All you have to do is provide an Excel file with a mailing list and pay the postage costs. To take advantage of this customized offer, a minimum of 500 customer addresses is required. To ensure delivery by your desired date, please provide address information six weeks in advance.



☐ Option 1: Standard Back Cover



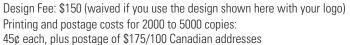
Add personalized line of type to the back cover. Delivery in Canada: \$175.00 per 100 addresses

A marketing message can be added (limited to 45 characters including spaces). Sorry – no logos.

Your customers' mailing address will appear here in up to 4 lines.

A minimum of 500 customer addresses is required. All orders for Option 1 must be placed by March 1, 2016.

☐ Option 2: Design Your Own Back Cover Design Fee: \$150 (waived if you use the design sh



Printing and postage costs for custom back cover printing of 5001-10,000 copies: 30 & each, plus postage of \$175/100 Canadian addresses

For quantities of more than 10,000 copies, please call for a quote

Your logo will go here – please supply your logo as a high resolution pdf file.

A minimum of 2,000 customer addresses is required.
All orders for Option 2 must be placed by December 31, 2015.

The second secon

Sign Up Now -

lo join our program, please fill out the order form below ar	nd fax it to Proven Winners at 815.895.18/3.		
Company Name	Contact Name		
Street Address	City		
Province Postal Code	Phone Number		
Marketing message (45 characters or less including spaces)			
Quantity of <i>Gardener's Idea Books</i> needed (500 minimum)	Desired delivery date		
Postage payment: Visa MasterCard			
Card #	CVV (3 digit number from back side of card): Exp. Date		

Please email an Excel file with your customers' addresses (with a separate column for each field) to sandy@provenwinners.com.

To ensure delivery by your desired delivery date, please provide address information six weeks in advance.

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10 ensure derivery by your desired derivery date, please provide address information six weeks in advance.

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